**Exploratory Testing for Book My Show application**

**Mission:** Checking the responsiveness of Book My Show application using chrome Dev tools to identify any layout or usability issues.

**Tester:** Sai Srihitha Reddy Karnati

**Start session time:** 11:00

**End session time:** 12:00

**Scope Area:**

* **OS:** Windows 10
* **Browser:** Chrome
* **Application:** [**https://in.bookmyshow.com/**](https://in.bookmyshow.com/)
* **Device Toolbar:** iPhone SE, Pixel 7, iPad, Desktop

**Tasks:**

|  |  |
| --- | --- |
| **Task name** | **Time** |
| Total time of session | 60 min |
| Design and execution | 15 min |
| Incident research and reports | 25min |
| Opportunities | 15 min |
| Incidents | 5 min |

**Notes (Steps, inconveniences, evidence)**

**1. Header/Menu issue–** On iPhone SE, the hamburger menu overlaps with the logo and is partially hidden.

   Incident Report → Bug 01

**2. Movie Banners –** In iPad landscape, banner image stretches and cuts text overlay.

   Incident Report → Bug 02

**3. Search Bar-**Works well on all devices tested. Handles valid and invalid input properly.

   No incident

**4. Movie Details Page–** In small screens (Pixel 7 portrait), cast info overlaps with poster → readability issue.

   Incident Report → Bug 03

**5. Seat Layout–** On iPhone SE portrait mode, seat map compressed and requires horizontal scroll. Unavailable seats still clickable.

Incident Report → Bug 04

**6. Payment Page-** Fields and button align correctly on all tested devices. No security issues noticed.

   No incident

# **Incidents**

|  |  |  |  |
| --- | --- | --- | --- |
| Bug ID | Description | Device | Severity |
| Bug 01 | Header hamburger menu overlaps on small screen. | iPhone SE | High |
| Bug 02 | Movie banner stretched on iPad landscape. | iPad Landscape | Medium |
| Bug 03 | Cast info overlaps with poster in details page. | Pixel 7 | Medium |
| Bug 04 | Seat map compressed; unavailable seats clickable. | iPhone SE | High |

# **Opportunities:**

• Consider responsive breakpoints for smaller devices.

• Improve seat map interactivity and disable unavailable seats.

• Optimize banner image scaling for tablets.

# **Summary**

• Total Devices Tested: 4 (iPhone SE, Pixel 7, iPad, Desktop)

• Total Bugs Found: 4

• Critical Issues: 2 (Header/Menu overlap, Seat map usability)

• Overall Usability: Moderate – functional but with layout issues on smaller screens